

From: Morton, Christopher (City of Lincoln Council) <christopher.morton@lincoln.gov.uk>

Sent: 13 August 2021 08:27

To: Wheater, Carolyn (City of Lincoln Council) <Carolyn.Wheater@lincoln.gov.uk>

Subject: FW: Princess Street Residents Expecting a Visit From Council Officers

Hello,

This is all that he has sent me and there is a paragraph at the end containing an apology but I wouldn't really class it a letter or an apology. If you use the word 'but' after an apology, I always class this as you are trying to make an excuse for your actions and not really sorry.

Thanks

Christopher Morton
Resident Involvement Manager
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